



## Financial Policy

Thank you for choosing Martinez Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Martinez Animal Hospital requires payment in full at the end of your pet's examination and/or at the time of discharge.

MAH accepts the following forms of payment:

**Cash** - So old school, but yes we'll be happy to take it

1. **Checks** - for established and approved clients only
2. **Credit Cards**
  - American Express
  - Discover
  - MasterCard
  - Visa
3. **CareCredit** - There is a \$75 minimum charge. This is a healthcare credit card that offers financing at a fixed rate. Apply online: [www.carecredit.com](http://www.carecredit.com) (Standard or 6 month term only.)
4. **ExtendCredit** - This is an in-house financing option with a \$1,200 minimum charge. There is a credit check application fee (currently \$30).

Current Interest Rates and Terms

  - 6 months - 6% interest rate
  - 12 months - 8% rate
  - Over 12 months for amounts over 2k, 24 month maximum, 10% interest

We charge interest on all outstanding account balances older than 30 days. If you have an account 90 days past due, Martinez Animal Hospital may relinquish your balance owed to a collection agency.

### Additional Policy Information:

**Martinez Animal Hospital requires a credit card on file upon scheduling an appointment. In the event you do not reschedule or cancel an appointment within 24 hours of your scheduled appointment time, there will be a fee of \$58 for a missed doctor's appointment and a fee of \$30 for a missed nursing appointment. A credit card deposit is required for clients who have missed or cancelled more than 2 appointments in a calendar year *without 24 hours notice.*** For inpatient exams, if you do not arrive within your scheduled drop off time, we reserve the right to reschedule your appointment and charge our missed appointment fee. If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

Rates and charges as of May 2017 and are subject to change.

Client signature \_\_\_\_\_ Date \_\_\_\_\_