

REQUIREMENTS

TEMPERAMENT TEST

Prior to attending pet daycare or pet boarding, we require that all new clients come in for a Temperament Test. The test will take no longer than a few minutes of your time and will allow us to determine how your pet will behave in a new environment with strangers. We require this test for the safety of our staff and the others boarding with us. If your dog is initially very nervous, it is possible we may ask to extend the test. Please call ahead at **417-272-8000** for boarding and temperament test reservations.

RESERVATIONS

Reservations are required for all pet boarding appointments. A \$45 deposit is required for all Hotel luxury boarding reservations at the time you make your reservation in order to hold your spot.

CANCELLATION POLICY

To receive a full refund for luxury boarding reservations, we require a 48-hour advance notice prior to reservation.

REQUIRED PET VACCINATIONS

To ensure the health and safety of our boarders, daycare attendees, and hospital patients, we require boarding, daycare, and grooming pets to be current on their vaccinations and free of internal and external parasites.

Canine guest must have received the following vaccinations at least one week prior to scheduling

- DAPP (Distemper, Adenovirus/Canine Hepatitis
- Parainfluenza, and Parvovirus)
- Kennel Cough
- Rabies vaccines

Felines must be up-to-date with

- Rabies
- FVRCP (Feline Rhinotracheitis Virus, Calicivirus, and Panleukopenia) vaccines
- a negative fecal test.

Doggy Play-Care and Luxury Hotel boarders will be required to present a negative fecal and heartworm test within the year. These tests can be arranged at our facility.